

Frequently Asked Questions

Below are some of the questions we get asked most often. However if there is anything you would like to know that is not listed here, please feel free to contact us

Regards, Pete and Vikki

How do I make a reservation?

The contact form on the site comes to us as an email, which are monitored regularly and are more likely to get a quick response than a phone call.

Please give as much information with regard to the type of accommodation you require so we can give an up to date response

Are pets welcome?

Yes, dogs are allowed provided they are sociable - we have our own dogs, as well as cats and poultry. However, in the unfortunate event that your pets cause any damage, the costs will be billed accordingly. You also cannot leave your pet unattended - they are your responsibility

Is there parking on-site and is it secure?

Yes, there is ample parking available throughout the property. Secure parking is available at request. We are very rural, with a low crime rate but understand that you may want your vehicle to be in a secured building; this is not a problem as we have many outbuildings but we accept no responsibility for any loss or damage incurred. Your insurance still applies

Is the property suitable for people with limited mobility?

Very much depends on the mobility issue; due to the age of the property, the B&B rooms are accessed via uneven, stone steps. As this would not be suitable for all, please contact us for further advice if you are unsure. Wheelchair access is not possible unfortunately

What is your policy on cancellations?

As outlined in our *Terms and Conditions*, we offer a full refund on cancellations up to 30 days before arrival, and a 50% refund on cancellations up to 14 days prior. However, deposits are non-refundable

Is there a mechanic available?

Not on site, but we have a large workshop that can be made available for repairs and we know the area so can help with most problems that may arise

Do you have WiFi?

There are WiFi zones available but we have a satellite connection so there are download limits

How do I find you?

Due to our rural location, we can be a bit hard to get to. The sat-nav coordinates for the property are 46.703040 , -0.655117 or 46°42'10.944" N, 0°39'18.421"W. Alternatively, on Google Maps, type in La Boucherie, La Ronde, 79380 La Foret Sur Sevre and we are marked as Fortified Farm. If you still can't find us, give us a ring on 0033549741980 or 0033678792115 and we'll be happy to direct you

Can I extend my reservation?

Normally, yes, but this very much depends on bookings at the time. We will do our best to accommodate this but a change of room with less facilities may be necessary

Can I self cater?

Cooking facilities in the house and covered terrace are not available to guests but there are two purpose built outside BBQ's that are available to all. However priority for these is given to camping/caravan/campervan guests

Do you offer vegetarian meals or meals for people with dietary requirements?

We are always happy to cater to your needs, so talk to us about any requirements you may have before you book. We can cater for you requirements, provided we have prior notice

Do you have laundry facilities?

Yes, but it is not self-service; we can wash clothes for a small charge and outside drying facilities are free. We can also tumble dry them for you at a small additional charge

What can I do if I am unsatisfied with my stay?

Unfortunately, we cannot offer refunds in this event, but we will do everything we can to resolve any issues you may have. Please talk to us during your stay so that we can help in any way we can

Why should I stay at Fortified French Retreat?

Firstly, read the reviews on the website! We want your stay here to be memorable – a return visit is our ultimate aim. We can virtually guarantee peace and quiet – we can count on the fingers of one hand how many vehicles pass by us daily, mostly tractors.

We know this area well after living in the region for 12 years and want our guests to enjoy what we know! We can advise on what there is to see in the local, or wider area – just ask